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## MEDIA RELEASE

### State Civil Service Announces Recipients of Professional Certificates

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The Comprehensive Public Training Program (CPTP), housed in State Civil Service, is pleased to announce the most recent recipients of the Professional Certificate Program.

“The Professional Certificate involves many hours of coursework and study, and the employees that received this certificate should be commended. Successful completion of the courses and assessment prepares participants to become stellar individual contributors in their fields, as well as develop potential for increasing responsibility and advancement in their careers,” said Shannon S. Templet, Director of State Civil Service.

The Professional Certificate program is available from CPTP for individuals in professional level jobs who are not necessarily currently serving as managers or supervisors. The Professional Certificate requires over sixty hours of training and includes ten courses covering topics such as developing effective teams, conflict resolutions strategies, providing quality service and managing work time effectively. Following course completion, recipients must complete a three-day assessment which tests the participants’ course knowledge in realistic work settings. Completing the Professional Certificate is long-term goal, and is accomplished only by individuals who demonstrate significant commitment and perseverance.

The latest recipients of the Professional Certificate are:

- Katherine Copeland, Department of Transportation and Development
- Elizabeth LaMaire-Mensah, Louisiana Department of Revenue
- Jennifer VanMetre, Department of Transportation and Development

The certificates were awarded at the meeting of the CPTP Policy Board in Baton Rouge, on October 16, 2014. To learn more about the Professional Certificate, click [here](#).

#### ***State Civil Service Mission:***

***To provide human resource services and programs that enable state government to attract, develop and retain a productive and diverse workforce that excels in delivering quality services to the citizens of Louisiana.***